

## **Harbour Job Description**

Job Title	Children & Young People Support Workers Posts available from 21 to 37.5 hours per week				
Reporting relationship	Reports to: Team Manager (CYP)				
Overall purpose	To provide a high quality, client-led trauma informed support service to children and Young People affected by domestic abuse, enabling them to:  • Address issues resulting from experiences of domestic abuse  • Empower children and young people to aspire to a positive future  • Contribute to the prevention of future abuse by promoting healthy attitudes to relationships				
Principal responsibilities	CASEWORK				
	<ol> <li>Facilitate a whole family approach to support, facilitating clear pathways into relevant Harbour &amp; other services for all the family and maintaining effective information sharing between services.</li> <li>Assess, manage, and review risks to children/young people (CYP), parents, colleagues, and self.</li> <li>Assess the needs of CYP and develop outcome focussed support plans using solution focussed, strength-based methods, in partnership with the CYP and, as appropriate, parent/carer, enabling them to increase feelings of safety and recover from their experiences of domestic abuse.</li> <li>Implement and review support and risk management plans to ensure desired outcomes are achieved.</li> <li>Develop and deliver planned interventions to meet needs and improve outcomes for CYP and families, including tailored one to one support and group work.</li> <li>Deliver appropriate interventions to CYP displaying abusive behaviours towards parents/carers.</li> <li>Deliver programmes promoting safe relationships to prevent future experiences of abuse.</li> <li>Plan and implement activities to ensure the service is informed by the voices of CYP so we understand their needs and how we can improve our services.</li> <li>GENERIC</li> <li>Work with colleagues to deliver an effective service in line with stakeholder needs, policies &amp; procedures, and budget parameters.</li> <li>Ensure personal safety and that of CYP and other staff.</li> <li>Safeguard the health &amp; welfare of CYP and other staff.</li> <li>Safeguard the health &amp; welfare of CYP and their families.</li> <li>Work effectively in partnership with multiple statutory and voluntary agencies to enhance service delivery.</li> <li>Maintain accurate and confidential case management records and databases and contribute monitoring information for the service.</li> <li>Attend multi agency meetings to support work with families.</li> <li>Prepare and present reports where appropriate, including to support</li></ol>				

This job description describes the main purpose & outcomes for the post. It is a guide to the nature and principal duties as they exist currently, but is not intended to be comprehensive or permanent, nor does it form part of the contract of

employment.

	<ul> <li>concerns of a diverse range of individuals and families ensuring the service is accessible to all.</li> <li>18. Remain up-to-date and compliant with all relevant procedures, policies and codes of conduct, upholding standards of best practice.</li> <li>19. Enable service users to participate in the design, delivery, and evaluation of services</li> <li>20. Work in association with all Harbour teams to deliver a holistic service to families living with the effects of domestic abuse.</li> <li>21. Be accountable for and review own practice using supervision, reflective practice and other opportunities for continuous professional development.</li> <li>22. Promote the work of Harbour and the issue of domestic abuse in the region.</li> <li>23. Contribute to the formulation of operational policy and future development of services and Harbour as a whole</li> <li>24. Such other duties as Managers or the Chief Executive may from time to time reasonably require.</li> </ul>						
Location	Within County Durham/Darlington OR Tees Valley (Redcar & Cleveland, Stockton & Hartlepool)						
Practical requirements	The role will involve evening and weekend work and work on public holidays.  The post holder needs to be able to travel to meet with clients.						
Remuneration package	SALARY Dependent on experience, up to £21,450 per annum for 37.5 hrs/week.  PENSION Harbour will contribute to a defined contribution pension scheme.  HOLIDAYS						
	First & second year	24 days + public holidays		idays			
	Third full holiday year		26 days + public holidays				
	Fourth full holiday year 29 days + p			lidays			
	All holidays are applied pro-rata for part time posts  EXPENSES  Mileage for business travel paid at £0.40/mile for the first 2500 miles, then 25p/mile.  SICK PAY  Years of Service  Full pay period  Half pay period						
	Less than 1 year	i un p	Statutory Sick Pay				
	One to two years	Sick Pay					
	Two to three years	1 mo	1 months 1 months				
	Three to four years	_	2 months 2 months				
	Four plus years 3 months 3 months						

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